

Accessing TouchNet

TouchNet: Where students pay their bill online, setup payment plans, setup authorized users, and receive refunds via direct deposit or paper check.

The Procedure to Access TouchNet:

1. Go to the ECU website, ecok.edu
2. Click on "Login" at the top of the page
3. Click on "Colleague Self-Service"
4. Login with your username and password
5. On the home screen of Colleague Self-Service
6. Click "Student Finance"
7. Click "Make a Payment"
8. Click "Continue to Payment Center"
9. Login with your ECU Outlook email address and password
 - Make sure that you are using **Google Chrome**
10. On the home screen of TouchNet you will see "Make Payment, Payment Plans, Refunds, etc."

Choose the payment plan option:



The payment plan divides your semester bill into five equal payments. The first payment is due at the time of signup. The subsequent payments are due on the 15th of each month.

- Deadlines vary with each semester
- TouchNet will charge a \$30 non-refundable setup fee
- A new plan must be signed up for each semester, this will not roll over to the next.