Wireless Use Policy (ISP-11)

Document Owner

Executive Owner:	Darrell Morrison
Functional Area:	Information Technology

Authorization

Authorized By:	David J. Hinson
Position:	Interim Chief Information Officer
Signature	
Authorization Date	02/25/2025

Version History

Issue	Reason For Change	Date
1.0	Initial Release	02/25/2025

Review Period

Information Security Policies are to be reviewed at a minimum annually.

Change Control

Requests for changes to Information Security Policies are to be sent to the document owner providing details of the requested changes and a short justification.

Exceptions

Requests for exceptions to this policy are to be submitted in accordance with the exception policy. Note that all exceptions are time limited to no more than 12 months in duration.

Applicability

This policy applies to all faculty, staff, students and contractors who are issued access to University IT Systems and utilize wireless (Wi-Fi) network connectivity. This policy does not apply to users of dedicated sports and events with Wi-Fi capabilities.

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Introduction

Wireless systems enable the University to extend access to Information Systems to areas not equipped with physical network cabling and to improve the user experience. Wireless networks must be carefully managed to ensure the security of all devices connected to them.

Objective

The Objective of this policy is to ensure Users and System Administrators are made aware of their responsibilities when connecting to university provided wireless networks known as Wi-Fi systems.

Policy Statement

General

Except for the sports and event network access to university provided wireless networks requires a User or a device to be authenticated. During that authorization process, the system is to confirm that the user or device has been authorized to connect. Network connection types are defined below for each of the networks:

1. GoTigerNet – this may only be used by faculty and staff with a university provided device. Access is authenticated using device and user credentials.
2. GoTigerBYOD – this is only used by students and staff for personal devices. Access is password protected.
3. GoTigerGuest – this is provided for students and guests – staff and contractors must not use this network when using BYOD or University provided equipment.

Wireless Computer to Computer Sharing

Users are not to enable or use wireless computer-to-computer sharing systems on their PC, laptop, tablet or Macintosh. While the service is built into the operating system, the broadcasting of a wireless signal from a source other than University wireless access points can disrupt the reception of the wireless service. Violators will be reported to the office of Student Affairs for disciplinary procedures. A system to monitor the use of personal wireless distribution has been enabled.

Person to Person (P2P) File Download and Uploads

Any P2P file sharing (uploading or downloading of any content particularly music, video or games) is not allowed when connected to the University campus network. The use of Spotify, Pandora, Amazon Music, and other similar streaming services is permitted. The first offense for P2P activity will be suspended and a verbal warning issued. The second offense will lead to a disciplinary conference with the Office of Student Development and incur a seven-day suspension from the wireless network. The third offense will incur a suspension from the wireless network for the remainder of the semester.

Any P2P activity will cause your access to the University wireless system to be discontinued. If you cannot connect to the wireless network, contact the ECU Helpdesk at 559-5884. You will be asked for your computer’s MAC address to verify if you have been placed on restriction.